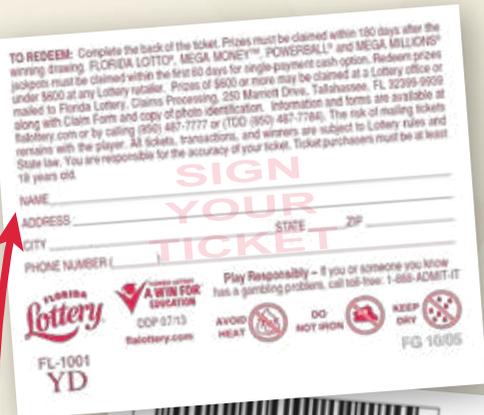


**SCAM
ALERT**

Protect Your Tickets,
Protect Yourself
and Be Alert for...



The Florida Lottery is committed to protecting our players by informing them of potential threats and offering tips to avoid becoming a victim.

The Lottery works closely with local, state and federal law enforcement to monitor and investigate scam attempts and other types of fraudulent activity.

If you suspect a scam or witness fraudulent activity, contact your local law enforcement agency or the Florida Lottery Division of Security at (850) 487-7730. You can remain completely anonymous.



Lottery Scams

Office of the Secretary
250 Marriott Drive, Tallahassee, FL 32301
(850) 487-7777 | flalottery.com

This pamphlet provided by the Florida Lottery in cooperation with Local Law Enforcement.

Protect YOUR Florida Lottery tickets by signing YOUR name on the back side upon purchase.



**SCAM
ALERT**

Protect Your Ticket

Complete and sign the back of your Lottery ticket upon purchase. Signing your name on the back of your ticket will prevent someone else from claiming a prize on your ticket if it is lost or stolen, or if someone tries to scratch out, white out or change your signature.

Check your ticket yourself to see if it's a winner.

Winning numbers and prize payouts are available at flalottery.com.

Printouts of all current winning numbers and prize payouts (excluding CASH 3™ and PLAY 4™) are available at all retailers.

If available, check your ticket using the **Express Check scanner**.

Watch the monitor while your ticket is being validated. If the monitor is not facing you, ask the retailer to show it to you.

If you disagree with a retailer about your ticket, ask for the ticket back. You can then check your ticket at another retailer or at a Florida Lottery office.

If you need assistance to determine if your ticket is a winner or the prize amount won, contact **Florida Lottery Customer Service** during regular business hours at **(850) 487-7787**.



Be informed Be **ALERT**

- A**sk questions
- L**isten carefully
- E**ducate yourself
- R**efuse to be pressured
- T**ell the authorities

Protect Yourself

Everyday people are targeted by individuals who prey upon the hopes and dreams of persons who want to win the lottery. Criminal methods may vary, but the intention is to trick you into giving personal or financial information that can be used to access your bank accounts or steal your identity.

Scammers posing as lottery officials have contacted individuals in person or by telephone, letter, email or social media, stating that the individual has won a lottery prize. The scammers ask the individuals to provide bank account information or send money to cover taxes and fees in order to collect the prize. In an effort to appear legitimate, scammers will sometimes include a bogus check, Florida Lottery logos, business and email addresses and phone numbers. Scammers have also been known to pose as past lottery winners offering to send money if provided with personal or financial information.

Other times, scammers approach an individual asking that he/she redeem a lottery ticket for them, and ask the individual to put up a "good faith cash deposit". Once the scammers receive the cash they disappear, leaving the victim without a valid ticket and the money.



Important Things to Remember:

- You cannot win a Florida Lottery prize if you did not purchase a ticket or enter a Lottery promotion or contest.
- Only buy Lottery tickets from authorized retailers.
- Complete and sign your ticket upon purchase.
- The Florida Lottery will never confirm your ticket is a winner over the phone.
- The Florida Lottery will never ask you to provide credit card numbers, financial or personal information (such as your SSN) via telephone, letter, email or social media.
- Never pay money to collect a prize.
- You do not need to be a U.S. citizen to claim a prize.
- Never redeem a Lottery ticket for someone else.
- If it sounds too good to be true, it's probably a scam.

